

## CORPORATE GOVERNANCE COMMITTEE PROGRESS REPORT

Committee	Decisions	Date for Action	Action Taken	Officer Responsible	Delete from future list
10/10/2018	<p><b>Annual Complaints Report 2018</b></p> <p>Consideration of content of future reports be given to include any key lessons learnt from complaint resolutions as well as a summary of complaint themes.</p>	02/10/2019	These will be added to the next annual report for the period April 2018 and March 2019. This item appears elsewhere on the agenda.	Corporate Team Manager	Yes